



BOOKET NO: 198775US2

IN THE UNITED STATES PATENT & TRADEMARK OFFICE

THIS APPLICATION OF

:

TETSURO MOTOYAMA, ET AL.

: EXAMINER: CHOUDHURY, A.

SERIAL NO: 09/756,120

:

RCE FILED: AUGUST 24, 2005

: GROUP ART UNIT: 2145

FOR: METHOD AND SYSTEM OF
REMOTE SUPPORT OF DEVICE USING
EMAIL

:

AMENDMENT UNDER 37 C.F.R. §1.111

COMMISSIONER FOR PATENTS
ALEXANDRIA, VIRGINIA 22313

SIR:

In response to the Office Action dated November 17, 2005, please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks begin on page 10 of this paper.